

User Hierarchy

Unlike the Manager role which has access to all areas on the platform, the Supervisor role can access only the data associated with the users assigned to him/her.

Below table summarizes the access of each role on the platform:

Role	Settings	Reports	Visits / Calendar	Profile	Announcement
Manager	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Supervisor	Limited	Limited	Limited	\checkmark	\checkmark
Client	×	Limited	Limited	\checkmark	\checkmark
Merchandiser	×	×	×	\checkmark	\checkmark
Promoter	×	×	×	\checkmark	\checkmark



How to Add a Supervisor

- 1. Go to <u>app.optimmerchandising.com</u> and login with the Manager credentials.
- 2. In Settings > Manage Users > Users > Add User

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•:	Company Settings						Export CSV	1
-	Manage Users 🗸						Export Cov	_
*	Users	Search				Invite	user Add User	2
2	Clients							
2	Assign Supervisor	Display 10	 records 					
≢	Location Settings ،		-					
۵	Product Settings 、	Name		Email	Roles		Actions	
		Tim Powata		manager@powata.com	Manager		C O	
		First Merchand	iser	appuser@powata.com	Merchandiser		6	



3. Fill in the form and turn on the toggle for Supervisor under Assign Roles.4. Click on Submit.

🖍 Add User			
First Name		Last Name	
First		Supervisor	
User Email		Password	
firstsupervisor@powata.com			
Mapping Name		Mapping Code	
Enter Mapping Name		Enter Mapping Code	
Department		Sales Email Notification Recipients (Separate	d by comma if multiple)
Beauty and Personal Care	\$	Enter Emails	
Assign Roles			
Manager	Merchandiser	Client	Promoter
Supervisor 3			
Submit 4			



How to Assign Users to a Supervisor

1. In Settings > Manage Users > Assign Supervisor > Assign User

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\$	Company Settings							
٨	Manage Users	~	 Assign Supervisor 					-
*	Users		Supervisor			Filter		
-	Clients							
20	Assign Supervisor		Search				Assign User	
≢	Location Settings	¢						
۵	Product Settings	¢	Name		Assign	ned Users		
			First Supervisor		First M	Aerchandiser, First Promoter	ì	
			Second Supervisor		Second	d Merchandiser, Second Promoter	Ì	



- 2. Select the Supervisor from the drop-down list.
- 3. On the left column, tick the boxes before the Merchandisers / Promoters to be assigned.
- 4. Click on Add to transfer them to the right column.
- 5. Click on Submit.

Add Assign Supervisor				
Supervisor *				
Select Supervisor		~ 2		
First Supervisor				
Second Supervisor				
Search			Search	
 Users To Select 	Colu		Users Selected	<u>C</u>
First Supervisor	sum		First Merchandiser	suu
Fourth Merchandiser			First Promoter	
3 Second Merchandiser				
Second Promoter		4 Add >>		
Second Supervisor				
Test Apple Powata				
Test Apple Powata		<< Remove		
Third Merchandiser				
Third Promoter				



View the List of Assignments

In the Assign Supervisor tab, you will see the list of assignments – the Merchandisers and Promoters assigned to each Supervisor. Also, you can remove an assignment by clicking on the trash can button at the right side of the table.

G) powata	Retail Execution	Stock Management Sales	¢3	R
¢ ;	Company Settings				
-	Manage Users 🖕	Assign Supervisor			-
*	Users	Supervisor	Filter		
20	Clients				
20	Assign Supervisor	Search		Assign User	
≢	Location Settings 🧠				-1
۵	Product Settings 🧠	Name	Assigned Users		
		First Supervisor	First Merchandiser, First Promoter	Û	
		Second Supervisor	Second Merchandiser, Second Promoter	Û	



How to Modify or Remove an Assignment

Similar to assigning users to a supervisor, the following should be performed to modify or remove an assignment:

1. In Settings > Manage Users > Assign Supervisor > Assign User

) powata	Retail Execution	Stock Management Sales	ŝ	R
¢ \$	Company Settings				
-	Manage Users 🗸				-
*	Users	Supervisor	Filter		
20	Clients				
20	Assign Supervisor	Search	1 Assign U	ser	
≢	Location Settings				
*	Product Settings 🧠	Name	Assigned Users		
		First Supervisor	First Merchandiser, First Promoter		
		Second Supervisor	Second Merchandiser, Second Promoter		



- 2. Select the Supervisor from the drop-down list.
- 3. On the right column, tick the boxes before the Merchandisers / Promoters to be removed.
- 4. Click on Remove to transfer them back to the left column.
- 5. Click on Submit.

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ect Supervisor		- 2		
t Supervisor				
ond Supervisor				
Search			Search	
Users To Select	Col		 Users Selected 	Col
abdu adidas	A Inne		First Promoter	mns
admin Valentinmerch@powata.com		3	Merchandiser 1 Powata	
admin Valentinmerch@powata.com			Merchandiser 2 Powata	
AdrianCosmetics Test		Add >>		
AdrianCosmetics Test				
AdrianGmail Client				
AdrianGmail Client		<< Remove	4	
AdrianGmail Client				
CobaAsd Asd				